THE CHILD CARE QUALITY RATING SYSTEM (QRS) ASSESSMENT



Oklahoma Reaching for the Stars

QRS Profile

April 2010



MATHEMATICA Policy Research, Inc.



THE CHILD CARE QUALITY RATING SYSTEM (QRS) ASSESSMENT

Oklahoma Reaching for the Stars

QRS Profile

Prepared for:

Office of Planning, Research and Evaluation

Administration for Children and Families Department of Health and Human Services 370 L'Enfant Plaza Promenade, SW 7th Floor West, Room 7A011 Washington, D.C. 20447

Project Officers: Ivelisse Martinez-Beck Kathleen Dwyer

Prepared by:

Child Trends 4301 Connecticut Avenue, N.W., Suite 350 Washington, DC 20008

Subcontractor to:

Mathematica Policy Research 600 Maryland Ave., S.W., Suite 550 Washington, DC 20024-2512

Project Director: Gretchen Kirby, Mathematica

Co-Principal Investigators: Kimberly Boller, Mathematica Kathryn Tout, Child Trends

This document was prepared under Contract #HHSP233200800394G with the Administration for Children and Families, US Department of Health and Human Services. The views expressed in this report are those of the authors and do not represent the views or endorsement of the Office of Planning, Research and Evaluation of the Administration for Children and Families.



MATHEMATICA Policy Research, Inc.



Child Care Quality Rating System (QRS) Assessment Study

PROFILE

Site:	Oklahoma
Program Name:	Reaching for the Stars
Respondents:	Jennifer Towell, Oklahoma Department of Human Services, Oklahoma Child Care Service
Information Reviewed and Finalized:	March 11, 2010

Funded by the Office of Planning, Research and Evaluation (OPRE) in the Administration for Children and Families, U.S. Department of Health and Human Services. Conducted by Mathematica Policy Research with a subcontract to Child Trends (contract #HHSP233200800394G).

Oklahoma – Reaching for the Stars

Program Information

This section provides general information about the QRS including the location, numbers and types of programs participating in the QRS, funding amounts, funding sources and goals.

Site name:	Oklahoma
Program name:	Reaching for the Stars
Service area:	Statewide
Pilot:	No
Date full program launched:	1998
Voluntary:	Yes
Website:	http://www.okdhs.org/programsandservices/cc/stars/
Eligible programs:	Center-based programs, Head Start/Early Head Start, licensed family child care, school-aged programs, pre-kindergarten/comprehensive early childhood programs, licensed programs on military bases or military property, and tribal licensed programs.
Source of funds for eligible public program:	State
Total numbers of programs participating:	4617 licensed
Number of participating child care centers:	1771 rated 1-3 stars; 1214 that are 1+ or higher
Number of participating family child care programs:	2846 rated 1-3 stars;, 1221 that are 1+ or higher
Percent of total programs enrolled in QRS:	Information not available
Percent of programs at each rating level:	1 star-47% 1 star Plus-6% 2 star-42% 3 star-4%
Goals:	The goals are to provide a system to inform parents of quality criteria met by child care programs; improve the quality of child care by increasing the competence of teachers; and raise the Department's subsidy reimbursement rate, resulting in increased accessibility to slots for children whose families are receiving child care assistance.
Language from statute:	340:110-1-8.3 Certification of facilities to receive a differential quality rating: The differential quality rating system was developed to improve the overall quality of care by increasing the training and education of child care providers and to provide the public with a method to evaluate child care. Certification is required for a provider to receive a differential quality rate for children whose

families are receiving child care assistance through the Oklahoma Department of Human Services (OKDHS).

Rating Details

This section provides details about how the rating component is structured and the process that is used to rate programs.

Rating structure:	Building Blocks
Number of levels:	4
Length of time rating is valid:	Ratings are verified by licensing annually (licensing does 3 monitoring visits a year). Programs have to do a full star review at least once a year. Programs with a 1+ star rating are valid for 2 years.
Rating process:	The rating process starts with programs sending in their application and documents. A Stars Outreach Specialist then reviews the program's documentation and licensing record, and approves them for the star level for which they meet the criteria. After a program's status is approved, licensing continually monitors to assure that they are meeting the criteria of the star level status.
Method of combining points:	In the block system, all of the indicators must be met at each level.
Method used to assess programs for infants/toddlers:	No
Method used to assess programs for school-aged children:	Yes. For school-aged programs, Master teachers are allowed other coursework besides early childhood/child development. Reaching for the Stars will accept training in elementary education, recreation, other coursework related to working with children for the staff qualifications categories.
Different process used to assess family child care:	Family Child Care has separate set of quality indicators.
Different process used to assess Head Start/Early Head Start:	No
Different process used to assess accredited programs:	No
Events that trigger re-rating:	Licensing violation or loss of accreditation
Appeal process:	Yes. There is an administrative review process for programs that wish to appeal their star status.
Availability of technical assistance for rating process:	Yes
Description of technical assistance for rating process:	Technical assistance is available for programs that are consistently meeting the criteria for their rating. Outreach specialists are responsible for recruiting programs and getting them approved to

	participate. There are 13 consultation and technical support specialists who conduct onsite technical assistance and training in order to help providers meet criteria and improve their quality of care.
Availability of technical assistance for preparatory process:	Yes
Description of technical assistance for preparatory process:	Consultation and technical support specialist may assist with preparing programs for QRIS processes.

Quality Indicators for Center-Based Programs

This section describes the indicators used in a QRS to assess the quality of center-based programs. The indicators are divided into the following categories: licensing compliance, ratio and group size, health and safety, curriculum, environment, child assessment, staff qualifications, family partnership, administration and management, cultural/linguistic diversity, accreditation, community involvement and provisions for children with special needs. A QRS may not have indicators in one or more of these categories, and the category labels used in the profile may differ from the site-specific category names used in a QRS.

Number of site-specific indicator categories:	8
Site-specific names of categories used in the QRS:	Accreditation
	Compliance
	Training
	Education
	Learning Environment
	Program Evaluation
	Parent Involvement
	Administration

Licensing Compliance (centers)

Licensing requirements frequently serve as a minimal set of provisions to ensure that care and education environments are safe, healthy and provide for children's basic needs. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Licensing compliance included:	Yes
Licensing required for enrollment:	Yes
Licensing equivalent to the first level:	Yes
Licensing compliance referred to within:	N/A
Source of evidence:	Documentation submitted
Comments:	A facility automatically receives a one star rating when a license (6 month permit, license, provisional license) is issued. Licensing compliance is required at all following ratings. The

program must not have numerous, repeated, or serious non-compliance with licensing requirements. In Oklahoma, licensing is responsible for monitoring facilities to assure they are meeting star level criteria.

Ratio and Group Size (centers)

Ratio and group size requirements are frequently established in state licensing regulations. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

atio and group size indicators included:	No	
------------------------------------------	----	--

Health and Safety (centers)

Provisions for health and safety are frequently established in state licensing regulations. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>. Health and safety indicators are also included in the Environment Rating Scales which are used in some QRSs.

Health and safety indicators included:	Yes
Description:	At all Star levels, health and safety checklists for both indoor and outdoor spaces must be completed annually and kept on file at the center.
Health and safety referred to within:	Program Evaluation
Source of evidence:	Documentation submitted

Curriculum (centers)

A curriculum is a written document that provides a plan for intentional activities and interactions in an early childhood program. Indicators described in this section refer to requirements for the use of particular curricula or to demonstration that certain features of curriculum are in place. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Curriculum indicators included:	No	
---------------------------------	----	--

Environment (centers)

Indicators in this section refer to features of the classroom environment. Further details about Observational Measures included in the QRS are included in a section below. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Environment indicators included:

Environment Rating Scales (ERS) included:	No (used only for program evaluation purposes)
Range of recognized ERS scores:	No score required
Additional indicators related to the environment (e.g.	1+ Star:
activities, interactions, specific features):	-Space for children 2 years of age and older is arranged and equipped in at least these five interest areas: blocks, dramatic play, manipulative, art, book/reading.
	2 & 3 Star:
	-The center has and follows a schedule that allows time for children to complete tasks and reflects a balance and variety of activities. The schedule includes time for indoor/outdoor play, active/quiet play, rest periods, and meals.
	-At least two learning centers are available outdoors for children's use.
	-Space for children 2 years of age and older is arranged and equipped in at least these seven interest areas: blocks, dramatic play, manipulative, art, book/reading, math, and science/nature.
	All Star levels:
	-Teachers read to children a minimum of 15 minutes each day.
	-The center has and follows current weekly lesson plans appropriate for the developmental needs of all groups of children. Lesson plans are readily available in the classroom.
Environment referred to within:	Program Evaluation
Environment source of evidence:	Documentation submitted
Comments:	The Environment Rating Scales are used by programs to determine ways they need to improve. They are required for Program Evaluation, but a specific score is not required.
	Programs are assessed within one year of receiving two star status and every three years thereafter using an approved assessment tool to determine the day-to-day quality of the care provided to children. This assessment is required for programs with 2 and 3 stars that are not accredited, but is not required for accredited

programs.

Child Assessment (centers)

Indicators in this section refer to processes in place to assess, observe or monitor children's development on a regular basis. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Child assessment indicators included:	No	

Staff Qualifications (centers)

Indicators in this section refer to specific educational or training requirements for staff. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Staff qualification indicators included:	Yes
Indicators for teachers include:	Education, training
Indicators for directors include:	Education, training
Directors qualifications related to administration and	No
management	
Bachelors degree indicator for director:	No
Bachelors degree indicator for teacher:	Yes
Bachelors degree indicator for teacher at level:	An option for Master Teacher qualifications.
Bachelors degree indicator for assistant teacher:	No
Description:	<u>Staff</u>

All Star levels:

-Staff who have been employed at the facility for at least 12 months must have 20 clock hours of job-related training per employment year. -All full-time staff have a written professional development plan on file at the center. The professional development plan is reviewed annually and updated as needed.

Director

All Star levels:

-The director has documentation of 30 clock hours of job-related training within the last 12 months. In subsequent years, documentation of 30 hours of training per employment year is required.

-The director has a written professional

development plan that is reviewed annually and updated as needed.

2 & 3 Star levels:

The director is a member of an early care and education professional organization.

Master Teacher:

All Star Levels

-Master teachers must be employed and on-site at the facility on a full-time basis and meet and maintain one of the qualifications listed:

- A. An occupational child care competency certificate for a master teacher or lead teacher through an Oklahoma technology center and three months of satisfactory full-time experience in a licensed or legally exempt child care setting;
- B. A current Child Development Associate (CDA) or Certified Childcare Professional (CCP) credential;
- Certificate of Mastery in early childhood education or child development from an accredited Oklahoma college or university;
- D. 30 credit hours from an accredited college or university including 12 credit hours in early childhood education, child development or other coursework that supports working with children.
- E. A four year degree from an accredited college or university with six college credit hours in early childhood education, child development, or coursework that supports working with children.
- F. A two- or four-year degree from an accredited college or university in early childhood education or child development.
- G. A valid teaching certificate in early childhood education from the Oklahoma State Department of Education.

2 & 3 Star levels:

-There must be a staff person who meets master

	teacher qualifications for every 30 children of the licensed capacity. During the second and subsequent years of star status, there must be a master teacher for every 20 children of the licensed capacity.
Staff qualifications referred to within:	Director/Master Teacher Qualification
Staff qualifications source of evidence	Documentation submitted

Family Partnership (centers)

Indicators in this section refer to activities and strategies to involve and engage families. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Family partnership indicators included:	Yes
Description:	All Star levels:
	-A system is established and maintained for sharing and communicating to parents the happenings, activities and related issues about a child's physical and emotional state.
	-Parents are welcomed in the center at all times, for example, to observe, eat lunch with a child or volunteer in the classroom.
	 Individual parent conferences are arranged for and documented at least annually and at other times as needed to discuss children's progress, accomplishments, challenges, and set goals together.
	 There is a parent resource area with books, pamphlets and articles on parenting that are accessible and available to parents.
	 At least two parent meetings with guest speakers or special events are held each year, for example, open house, brown bag lunch, family pot-luck dinners and children's programs.
	-Parents are informed of the center's program by two of these methods: bulletin board, newsletter, parent handbook, web-site specific to each center location, or e-mails.
	 Parents participate in program and policy development through board involvement or

	 planning meetings or are given the opportunity to complete yearly questionnaires. -The program makes a copy of applicable licensing requirements available to parents. -Staff and parents are surveyed every two years to identify strengths and weaknesses of the program and evaluate the program's effectiveness in meeting the needs of children, parents, and staff. 2 & 3 Star levels: -A written report about the child is given to parents at the annual conference. -Program maintains a current list of available community resources and assists parents in locating and connecting with these services.
Family partnership referred to within:	Parent Involvement, Program Evaluation
Family partnership source of evidence:	Documentation submitted

Administration and Management (centers)

Indicators in this section refer to features of the administration and management of the program. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Administration and management indicators included:	Yes
Description:	All Star levels:
	-Staff and parents are surveyed every two years to identify strengths and weaknesses of the program and evaluate the program's effectiveness in meeting the needs of children, parents, and staff.
	-All staff have access to licensing requirements.
	-The director evaluates staff in writing at least once a year.
	2 & 3 Star levels:
	-An approved self-assessment tool is completed every two years and kept on file at the center. -The program is assessed within one year of two star status and every three years thereafter using an assessment tool approved by OCCS to

	determine the day-to-day quality of care provided to children. (This assessment is not required for programs accredited through an approved national accrediting body.)
	-Program goals are established and updated every two years based on information gathered from all program evaluation items.
	-The program has a written plan for meeting established goals.
	-The program has and follows a salary scale with increments based on job title, level of education, credentials, and years of early childhood experience.
	 A policy and procedure manual that includes job duties and responsibilities for all staff is maintained on site.
	-A minimum of two staff meetings are conducted each year.
Administration and management referred to within:	Administrative
Administration and management source of evidence:	Documentation submitted

Cultural/Linguistic Diversity (centers)

Indicators in this section refer to provisions for responsiveness to cultural and linguistic diversity. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>. Cultural/Linguistic Diversity indicators are also included in the Environment Rating Scales which are used in some QRSs.

Cultural/linguistic diversity indicators included:	No	
----------------------------------------------------	----	--

Accreditation (centers)

Indicators described in this section refer to accreditation by a national accrediting body. Accreditation is a process in which programs demonstrate that they meet standards set forth by the accrediting body. The standards are determined by the accrediting body. There is not a common set of standards used for early childhood program accreditation. The National Association for the Education of Young Children (NAEYC) accreditation, the National Early Childhood Program Accreditation (NECPA), the National Accreditation Commission for Early Care and Education Programs (NAC) and the Council on Accreditation (COA) are commonly included accreditation systems used in QRSs for center-based programs.

Accreditation included:	Yes
If yes, accreditation is:	One criterion in highest rating
Comments:	To qualify for a three star center, the facility must

meet all of the two star criteria listed AND have current accreditation by one of these agencies:

Association of Christian Schools International's Preschool Accreditation (ACSI)

Council on Accreditation (COA)

National Accreditation Commission for Early Care and Education (NAC)

National Association for Education of Young Children (NAEYC)

National Early Childhood Program Accreditation (NECPA)

Community Involvement (centers)

Indicators described in this section refer to the type or frequency of involvement in the community. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Community involvement indicators included:	No	
--------------------------------------------	----	--

Provisions for Children with Special Needs (centers)

Indicators described in this section refer to provisions for children with special needs and the extent to which programs meet standards for inclusion of children with disabilities or other limiting conditions. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>. Provisions for Children with Special Needs indicators are also included in the Environment Rating Scales which are used in some QRSs.

Indicators that specify provisions for children with No special needs included:

Indicators for Family Child Care Programs

This section describes the indicators used in a QRS to assess the quality of family child care programs. The indicators are divided into the following categories: licensing compliance, ratio and group size, health and safety, curriculum, environment, child assessment, staff qualifications, family partnership, administration and management, cultural/linguistic diversity, accreditation, community involvement and provisions for children with special needs. A QRS may not have indicators in one or more of these categories, and these category labels may not be used in their QRS.

Number of site-specific indicator categories:	6
Site-specific names of categories used in the QRS:	Licensing Compliance Training Education Parent Involvement

Accreditation Learning Environment

Licensing Compliance (family child care)

Licensing requirements frequently serve as a minimal set of provisions to ensure that care and education environments are safe, healthy and provide for children's basic needs. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Licensing compliance included:	Yes
Licensing required for enrollment:	Yes
Licensing equivalent to the first level:	Yes
Licensing compliance referred to within:	N/A
Source of evidence:	Documentation submitted
Comments:	A facility automatically receives a one star rating when a license (6 month permit, license, provisional license) is issued.

Ratio (family child care)

Ratio and group size requirements are frequently established in state licensing regulations. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Ratio and group size indicators included: No

Health and Safety (family child care)

Provisions for health and safety are frequently established in state licensing regulations. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>. Health and safety indicators are also included in the Environment Rating Scales which are used in some QRSs.

Health and safety indicators included: Description:	Yes All Star levels, programs must have health and safety checklists for both indoor and outdoor spaces completed annually and kept on file in the home.
Health and safety referred to within:	Program Evaluation
Source of evidence:	Documentation submitted

Curriculum (family child care)

A curriculum is a written document that provides a plan for intentional activities and interactions in an early childhood program. Indicators described in this section refer to requirements for the use of particular curricula or to demonstration that certain features of curriculum are in place. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Curriculum indicators included:	No	
---------------------------------	----	--

Environment (family child care)

Indicators in this section refer to features of the classroom environment. Further details about Observational Measures included in the QRS are included in a section below. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Environment indicators included:	Yes
Environment Rating Scales (ERS) included:	No (used only for program evaluation purposes)
Range of recognized ERS scores:	No score required
Indicators related to specific features of the environment :	All Star Levels: -A written daily schedule that reflects a balanced program of opportunities for learning, indoor/outdoor play, rest periods and meals is
	posted and followed. -Children are read to a minimum of 15 minutes each day.
	2 & 3 Star levels:
	-Children have opportunities during the day to access dramatic and manipulative play, blocks, art, and books.
	-The provider has a plan for transition times.
Environment referred to within:	Program Evaluation
Environment source of evidence:	Documentation submitted
Comments:	Environment Rating Scales are used for Program Evaluation; programs are not required to have a specific score.

Child Assessment (family child care)

Indicators in this section refer to processes in place to assess, observe or monitor children's development on a regular basis. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Child assessment indicators included: No

Staff qualifications (family child care)

Indicators in this section refer to specific educational or training requirements for staff. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Staff qualification indicators included:	Yes	
Indicators for family child care providers include:	Education, training	
Family child care qualifications related to administration and management	Yes	
Bachelors degree indicator for family child care provider:	Yes	
Bachelors degree indicator for family child care provider at level:	An option for Primary Caregiver qualifications at Star levels 2 & 3	
Description:	Primary Caregiver	
	All Star levels:	
	-The primary caregiver must have documentation of 20 clock hours of job-related training within the last 12 months or within the caregiver's employment year.	
	-The primary caregiver has a written professional development plan.	
	2 & 3 Star levels:	
	The primary caregiver must be on-site on a full time basis and meet and maintain one of the caregiver qualifications listed:	
	 A. An occupational child care competency certificate for a master teacher or lead teacher through an Oklahoma technology center and three months of satisfactory full-time experience in a licensed or legally exempt child care setting; B. A current Child Development Associate (CDA) or Certified Childcare Professional (CCP) credential; C. A Certificate of Mastery in early 	

	 childhood education or child development from an accredited Oklahoma college or university; D. 30 credit hours from an approved college or university including 12 credit hours in early childhood education, child development or other coursework that supports working with children; E. A four year degree from an accredited college or university with six college credit hours in early childhood education, child development, or other coursework that supports working with children; F. A two- or four-year degree from an accredited college or university in early childhood education or child development. G. A valid teaching certificate in early childhood education from the Oklahoma State Department of Education. Assistant Caregiver All Star levels: -Any assistant caregiver, employed 12 months or more, must have documentation of 20 clock hours of job-related training. -The assistant caregiver has a written professional development plan.
Staff qualifications referred to within:	Primary Caregiver, Assistant Caregiver
Staff qualifications source of evidence	Documentation submitted

Family Partnership (family child care)

Indicators in this section refer to activities and strategies to involve and engage families. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Family partnership indicators included:	Yes
Description:	All Star levels:
	-Has a signed contract on file for each family that includes, but is not limited to policy about hours,

fees, payment schedule, vacation and termination.

-Encourages parents to visit any time their children are present, and provides access to all parts of the home used for child care.

-Arranges for and documents a conference at least once per year with each child's parents. They discuss the child's current progress, accomplishments, challenges, and set goals together. Documentation is kept with the child's records.

-Makes opportunities available for parents to be involved in the program's activities.

-Has information available about common childhood issues and resources that provide services to parents and children and makes referrals as needed.

-Makes a copy of the <u>Licensing Requirements For</u> Family Child Care Homes and Large Child Care Homes book available to parents.

-Survey parents every two years to identify strengths and weaknesses of the program and evaluate the program's effectiveness in meeting the needs of children and parents.

2 & 3 Star levels:

-Has at least two provider references, including contact information available to parents. References from relatives are not accepted.

-Has and uses a system (such as a daily care sheet) for sharing and communicating with parents the happenings, activities, and related issues about their child's physical and emotional state.

Family partnership referred to within:ParFamily partnership source of evidence:Doo

Parent Involvement, Program Evaluation Documentation submitted

Administration and Management (family child care)

Indicators in this section refer to features of the administration and management of the program. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: http://nrckids.org/STATES/states.htm.

Administration and management indicators included:	Yes
Description:	2 & 3 Star levels:
	-An approved self-assessment tool is completed every two years.
	-The program is assessed within 1 year of receiving 2 star status and every three years thereafter using an assessment tool approved by OCCS. (This assessment is not required for programs accredited through the National Association for Family Child Care.)
	-Program goals are established and updated every two years based on information gathered from the completed health and safety checklists, parent surveys, self assessment, and assessment tool.
	-The provider has a written plan for meeting established goals.
	-The primary caregiver has a written job description that defines the assistant's responsibilities for any assistant caregiver.
	-The provider evaluates the assistant in writing on an nual basis.
Administration and management referred to within:	Assistant Caregiver, Parent Involvement
Administration and management source of evidence:	Documentation submitted

Cultural/Linguistic Diversity (family child care)

Indicators in this section refer to provisions for responsiveness to cultural and linguistic diversity. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>. Cultural/Linguistic Diversity indicators are also included in the Environment Rating Scales which are used in some QRSs.

Cultural/linguistic diversity indicators included:	No	

Accreditation (family child care)

Indicators described in this section refer to accreditation by a national accrediting body. Accreditation is a process in which programs demonstrate that they meet standards set forth by the accrediting body. The standards are determined by the accrediting body. There is not a common set of standards used for early childhood program accreditation. Accreditation by the National Association of Family Child Care is a commonly included accreditation used in QRSs for family child care programs.

Accreditation included:	Yes
If yes, accreditation is:	One criterion in highest rating
Comments:	To qualify for a three star program, the facility must meet all of the two star criteria listed above AND have current accreditation by the National Association for Family Child Care.

Community Involvement (family child care)

Indicators described in this section refer to the type or frequency of involvement in the community. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>.

Community involvement indicators included:	No	
--------------------------------------------	----	--

Provisions for Children with Special Needs (family child care)

Indicators described in this section refer to provisions for children with special needs and the extent to which programs meet standards for inclusion of children with disabilities or other limiting conditions. All QRS quality indicators described in this profile are beyond those required by licensing. Details on the licensing requirements for a specific state can be found at: <u>http://nrckids.org/STATES/states.htm</u>. Provisions for Children with Special Needs indicators are also included in the Environment Rating Scales which are used in some QRSs.

Indicators that specify provisions for children with No special needs included:

Application Process

Information in this section describes specific features of the application process in the QRS.

Requires self-assessment tool:	Yes
Describe self-assessment tool:	An approved self-assessment tool is completed every two years and kept on file at the center (2 and 3 star).
Availability of preparatory process:	Νο
Availability of preparatory process.	NO
Describe preparatory process:	There is a preparatory process for family child care homes in Oklahoma county because family child care is the largest pool of applicants in that area, but it is not mandatory.

Requires orientation:	No
Time from application to rating:	Less than 3 months
Can apply for particular rating:	Yes
Describe apply for particular rating:	Programs can apply to a specific star level and must meet all the criteria for that level.

Outreach

This section describes the strategies that a QRS uses to disseminate information to parents, providers/programs, and the public.

Outreach to parents:	Yes
Method of outreach to parents:	Website, written materials disseminated via mailing and through QRS contractors/partners, and materials are posted in doctors' offices. Assistance is also provided to non-English speaking parents.
Outreach to providers:	Yes
Method of outreach to providers:	Website, written materials disseminated via mailing and through QRS contractors/partners. Information is also provided at conferences attended by providers.
Outreach to public:	Yes
Method of outreach to public:	Website
Percent of budget dedicated to marketing:	None

Use of Observational Tools

The information in this section provides further detail about observational tools used in the QRS.

Observational tools used:	ECERS-R, FCCERS-R, ITERS-R, SACERS-R
Describe how scores are used in the rating:	The scores are used for program improvement. Minimum scores are not required.
Frequency of observational assessment:	Every 3 years.
Method for choosing classrooms to observe:	Classrooms are chosen by random selection unless a director asks for a specific classroom to be observed.
Percent of classrooms observed in child care centers:	Every age group in the program must be observed using the appropriate scale.
Training for observers:	Observers are trained by the Environment Rating Scale authors once a year on at least 1 scale.
Initial reliability required:	Observers must meet 85% reliability.
Ongoing reliability required:	There are ongoing reliability checks throughout

	the year on each scale to maintain 85% reliability.
Observational tool comments:	If providers have had a Program Administration
	Scale, Oklahoma allows providers to use that in
	lieu of using the Environmental Rating Scale for
	Program Improvement. (The state does not
	contract with the Center for Early Childhood
	Professional Development to specifically offer the
	Program Administration Scale.)

Improvement Process

This section provides information about the strategies used to provide or support quality improvement in the QRS.

Training available that is linked to QRS:	Yes
Content of linked training:	Getting organized, Star Criteria, Developmentally appropriate practices
Total duration of training:	1 hour - 32 hours
Trainer approval process:	Yes
Target population for training:	All providers
Onsite assistance available that is linked to QRS:	Yes
Content of linked onsite assistance:	Varies
Onsite assistance frequency	Varies
Length of onsite sessions	Varies
Total duration of onsite assistance:	Varies
Formal approval for onsite assistance provider:	The Center for Early Childhood Professional Development has an approval process.
Target population for onsite assistance:	All providers
Comments about improvement process:	There are 13 consultation and technical assistants that provide on-site assistance. Resource and Referrals also provide assistance based on the service needed.

Financial Incentives

A variety of strategies may be used to provide financial incentives to providers to participate in the QRS or to support quality improvement efforts. This section provides information about different financial incentives.

Tiered reimbursement:	Reimbursement rates increase with each star level
	and are highest for the youngest children. (See
	attachment for daily rates).
Quality award/bonus:	No
Startup award:	No
Scholarship:	The Scholars for Excellence in Child Care Program
	awards scholarships to eligible child care

	professionals to complete coursework in the area of child development or early childhood education. This scholarship is a partnership between the teacher/family child care provider, child care center, Oklahoma State Regents for Higher Education and the Oklahoma Department of Human Services (OKDHS).
Wage enhancement	A Reward Program is available (in other states, called WAGES). In Oklahoma, there is education based salary supplement to encourage providers to achieve higher levels of education. Directors and teachers must be employed at least 6 months and maintain employment in child care in order to be eligible.
Retention bonus:	No
Improvement grants:	No
Comments on financial incentives:	A facility may be eligible for community-based grants, but there is no statewide grant program.

Administration Details

This section provides details about the QRS administration and funding.

	0
QRS lead :	Oklahoma Department of Human Services.
QRS lead type:	State government agency
Overall funding amount for most recent fiscal year:	\$179,870,942
Overall funding sources:	Child Care and Development Fund (\$91,561,759), State (\$39,566,224), TANF (\$48,672,959).
Administration funding for most recent fiscal year:	\$2,725,684
Administration funding source:	Child Care and Development Fund, State, TANF.
Quality improvement funding for most recent fiscal year:	\$12,134,036
Quality improvement funding source:	Child Care and Development Fund, State, TANF.
Evaluation funding for most recent fiscal year:	Not available
Evaluation funding source:	Child Care and Development Fund, State, TANF.

Partners

This section provides information about the roles and responsibilities of partners in the QRS.	
Partner 1 type :	Community colleges
Partner 1 name:	
Partner 1 function:	Collect and validate information/documentation to assign rating, provide technical assistance and quality improvement services, manage

	communication or information dissemination, and provide financial Incentives.
Work plan in place:	Yes
Partner 2: Partner 2 name:	Resource and Referral Agencies Statewide Oklahoma Child Care Resource and Referral (in 8 regions)
Partner 2 function: Work plan in place:	Provide technical assistance and quality improvement services, and manage communication or information dissemination. Yes
Partner 3 type : Partner 3 name:	Other Non-Profit Center for Early Childhood Professional Development
Partner 3 function:	Collect and validate information/documentation to assign rating, conduct observational assessments, provide technical assistance and quality improvement services, manage communication or information dissemination, provide financial incentives through Reward Program, provide ongoing training in the community, and recognition for providers.
Work plan in place:	Yes

Linkage of QRS with Other Systems

This section provides information about how the QRS is linked with other systems/standards including child care subsidies, professional development, state early learning guidelines, and core knowledge /competencies for providers.

Child care subsidies :	Yes
Description:	Must be 1-Star Plus or higher to contract with the Department of Human Services.
Professional development:	Yes
Description	Reaching for the Stars works closely with the Center for Early Childhood Professional Development (CECPD). In addition, Reaching for the Stars has a contract with the Oklahoma State Board of Regents to provide a scholarship program for community colleges and local technology centers.
Incorporation of other standards: Description:	No Training by Resource and Referrals and the Center for Early Childhood Professional Development is

linked to core competencies but is not specified in QRIS criteria at this time. Training is available specific to Early Learning Guidelines for preschool children, but it is not linked to QRIS criteria at this time.

Evaluation	
Status of evaluation :	Periodic Evaluation
List research questions for periodic evaluation:	Does quality improve at each star level; and, how many master teachers are employed by rated programs and what are their qualifications.
Evaluator type:	External
Evaluator name (if external)	University of Oklahoma and Oklahoma State
If external, was RFP issued:	N/A
Published reports to date :	Norris, D.J., Dunn, L. & Eckert, L. (2003). "Reaching for the Stars" Center Validation Study Final Report. Stillwater, OK and Norman, OK: Oklahoma State University and University of Oklahoma, Early Childhood Collaborative of Oklahoma.
	Herrerias, C., Harden, A., Bond, S. (2001) "Child care in Oklahoma: The Reaching for the Stars Program." Free Inquiry in Creative Sociology, 29(1) 47-64. http://staging.childcareresearch.org/childcare/resources/817.
	Dunn, Loraine and Norris, Deborah (2003) ""Reaching for the stars": Center validation study final report." Early Childhood Collaborative of Oklahoma (ECCO): An OSU/OU Partnership. http://www.okdhs.org/NR/rdonlyres/4489FF5C-643F-4F02-AA51- DF57D764137A/0/ReachingForTheStarsCenterValidationStudyExecutiveSummary_dcc_0509 2007.pdf.
	Norris, Deborah and Dunn, Loraine. (2004) Early Childhood Collaborative of Oklahoma (ECCO): An OSU/OU Partnership. http://www.okdhs.org/NR/rdonlyres/32D79DE6-D21B- 4B9A-A629- C423AB062597/0/ReachingForTheStarsFamilyChildCareValidationStudyFinalReport_dcc_05
Key Contacts	092007.pdf.

Category :	Overall management
Contact name:	Jennifer Towell
Organization:	Program Manager, Division of Child Care

Email:	Jennifer.towell@okdhs.org
Phone:	405-522-0256
Category :	Tiered reimbursement and connections with subsidy
Contact name:	Debi Ream
Organization:	Program manager for contracts
Email: Phone:	debi.ream@okdhs.org
	405-521-3500
Category :	Distribution of financial incentives
Contact name:	LuAnn Faulkner (contracts)
Organization:	
Email:	
Phone:	405-521-3561, 521-2075
Category :	Data systems, monitoring and evaluation
Contact name:	Joni Riley-data monitoring
Organization:	Fiscal manager
Email:	
Phone:	405-522-1512

References

Norris, D.J., Dunn, L. & Eckert, L. (2003). "Reaching for the Stars" Center Validation Study Final Report.. Stillwater, OK and Norman, OK: Oklahoma State University and University of Oklahoma, Early Childhood Collaborative of Oklahoma.

Oklahoma Department of Human Services (ND). Stars Criteria Family and Large Family Child Care Homes. <u>http://www.okdhs.org/programsandservices/cc/stars/</u>.

Oklahoma Department of Human Services (ND). Stars Criteria Child Care Centers. <u>http://www.okdhs.org/programsandservices/cc/stars/</u>.

Oklahoma Department of Human Services (2008). 340:110-1-8.3. Certification of facilities to receive a differential quality rating. <u>http://www.okdhs.org/library/policy/oac340/110/01/0008003.htm</u>.

Oklahoma Department of Human Services (2009). Child Care Provider Rate Schedule. http://www.okdhs.org/NR/rdonlyres/2E81F077-8947-487B-A406-D6DC4A313D67/0/C4B.pdf.

STARS CRITERIA CHILD CARE CENTERS

One star A facility automatically receives a **one star** rating when a license (6 month permit, license, provisional license) is issued.

In order to receive a higher star rating, the owner of a center has to apply for and submit documentation showing they meet the criteria:

One star plus	1+	All 1+ criteria is met.
Two star	1+ 2	All 1+ and 2 star criteria must be met.

Another way a facility may qualify for **two star** is by earning and maintaining accreditation with one of the national accrediting agencies approved by Oklahoma Child Care Services (OCCS).

Three star 1+ 2 3 All 1+, 2, and 3 star (accreditation) must be met.

Important note: A center may only operate on one star plus status for a total of 24 months. At the end of two years, the center must be approved as a two or three star, approved for an extension of time to comply <u>or</u> return to one star status.

A. Licensing status and compliance with licensing requirements

1+ 2 3 The program has a license, provisional license or permit. (All)

1+ 2 3 Center is compliant with licensing requirements. The program must not have numerous, repeated, or serious non-compliance with licensing requirements. (All) See clarification note number 1.

Rationale: Meeting and maintaining minimum licensing requirements ensures the basic health and safety of children in care. A foundation of the Reaching for the Stars program is compliance with licensing requirements.

B. Director

1+ 2 3

The director has documentation of 30 clock hours of job-related training within the last 12 months. In subsequent years, documentation of 30 hours of training per employment year is required. (All) See clarification note number 2.

The director has a written professional development plan that is reviewed annually and updated as needed. (All)

Rationale: Professional development is ongoing training and a plan to gain the knowledge and skills needed to best serve children and families. Having a written professional development plan helps individuals stay organized, meet training deadlines, plan for and track training needed to renew credentials, and provides a road map to progress in the field of early education.



The director is a member of an early care and education professional organization. (2 and 3 star)

Rationale: Membership in a professional organization provides excellent opportunities for early childhood educators to get together, network, and exchange ideas. Involvement demonstrates a commitment to professional growth and improvement in the lives of young children, supports and gives legitimate voice to the profession, serves as a conduit for dialogue and strengthens professional relationships.

C. <u>Learning Environment</u>

1+ 2 3 The center has and follows current weekly lesson plans appropriate for the developmental needs of all groups of children. Lesson plans are readily available in the classroom. (All)

Rationale: Quality learning experiences for children are enhanced by a well-planned curriculum. Lesson plans help teachers select and prepare for activities, projects and themes that are appropriate for the age and development of children in their care, as well as organize content, materials, and methods.

1+ 2 3 Teachers read to children a minimum of 15 minutes each day. (All)

Rationale: Reading aloud to young children is important because it helps them acquire the information and skills they need to succeed in school and life. Vocabulary (knowing the names for things) begins to develop at birth and reading to children is the single most important activity for building the foundation required for eventual success in reading.

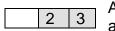
1+

Space for children 2 years of age and older is arranged and equipped in at least these **five** interest areas: blocks, dramatic play, manipulative, art, book/reading. (All)

2 3

Space for children 2 years of age and older is arranged and equipped in at least these **seven** interest areas: blocks, dramatic play, manipulative, art, book/reading, **math, and science/nature**. (2 & 3 star)

Rationale: Interest centers are an important part of the early childhood environment. They are thoughtfully designed/planned areas of space. Learning is an interactive process and children learn through doing. The environment in which children play and learn should provide them with opportunities to explore and interact with a variety of activities and materials, and allow for each child's individual temperament, moods, and development. See clarification notes number 3.



2

At least two learning centers are available outdoors for children's use. (2 and 3 star)

Rationale: Outdoor centers offer learning opportunities just as they do inside. An outdoor classroom is ideal for emergent curriculum that is planned in response to children's interests. The outdoors is also a good place to provide experiences that are sometimes too messy for indoors, such as sand/water table.

3 The center has and follows a schedule that allows time for children to complete tasks and reflects a balance and variety of activities. The schedule includes time for indoor/outdoor play, active/quiet play, rest periods, and meals. (2 and 3 star)

Rationale: A daily schedule is the basic plan for the day. It helps the day flow better for the teacher and it builds consistency and routine which allows children to feel secure. A well planned and consistent schedule may minimize behavior problems as children know what to expect and when.

D. Staff

1+ 2 3

Staff who have been employed at the facility for at least 12 months must have 20 clock hours of job-related training per employment year. (All) *See clarification note 4.*

1+ 2 3

All full-time staff have a written professional development plan on file at the center. The professional development plan is reviewed annually and updated as needed. (All)

Rationale: The level of quality found in child care largely depends on the knowledge and skills of the people who work with children. Everyone who works with young children and their families needs a basic understanding of child development and early education, how children learn. A written professional development plan serves as a map to progress in the field of early education, helps individuals stay organized and meet training deadlines, plan for and track training needed to renew credentials and other certifications like CPR.

E. Parent Involvement

- 1+ 2 3 A system is established and maintained for sharing and communicating to parents the happenings, activities and related issues about a child's physical and emotional state. (All)
- 1+ 2 3 Parents are welcomed in the center at all times, for example, to observe, eat lunch with a child or volunteer in the classroom. (All)
- 1+ 2 3 Individual parent conferences are arranged for and documented at least annually and at other times as needed to discuss children's progress, accomplishments, challenges and set goals together. (All)



- 3 A written report about the child is given to parents at the annual conference. (2 and 3 star)
- 1+ 2 3 There is a parent resource area with books, pamphlets and articles on parenting that are accessible and available to parents. (All)
- 1+ 2 3 At least two parent meetings with guest speakers or special events are held each year, for example, open house, brown bag lunch, family pot-luck dinners and children's programs. (All)
- 1+ 2 3 Parents are informed of the center's program by two of these methods: bulletin board, newsletter, parent handbook, web-site specific to each center location, or e-mails. (All)
- 1+ 2 3 Parents participate in program and policy development through board involvement or planning meetings or are given the opportunity to complete yearly questionnaires. (All)
- 1+ 2 3
- The program makes a copy of applicable licensing requirements available to parents. (All)

2 3

Program maintains a current list of available community resources and assists parents in locating and connecting with these services. (2 and 3 star)

Rationale: Parents are a child's first teacher and are the link between the educational setting and home. A strong connection between child care staff and parents is critical for building a positive environment for young children, allowing children to feel more secure, confident and self assured. In addition, high quality of parent involvement reduces the number of complaints made. Everyone, but especially children, benefits when providers and parents work together.

F. Program Evaluation

1, 2, 2	Health and safety checklists for both indoor and outdoor spaces are
1+ 2 3	completed annually and kept on file at the center. (All)

1+ 2 3 Staff and parents are surveyed every two years to identify strengths and weaknesses of the program and evaluate the program's effectiveness in meeting the needs of children, parents, and staff. (All)

All methods of program evaluation described below are initially completed *within one year* of receiving two star status and then repeated as noted.

An approved self-assessment tool is completed every two years and kept on file at the center. (2 and 3 star)

2 3 The program is assessed within one year of two star status and every three years thereafter using an assessment tool approved by OCCS to determine the day-to-day quality of care provided to children. (2/ 3 star) [This assessment is not required for programs accredited through an approved national accrediting body.]

Program goals are established and updated every two years based on information gathered from **all** program evaluation items. (2 and 3 star)

2 3

The program has a written plan for meeting established goals. (2 and 3 star)

Rationale: Taking the time to evaluate your program is universally recognized as one of the key indicators of quality in child care. Evaluating your program helps you identify the strengths and weaknesses in your program, grow as a professional, provide a quality environment for the children in your care, and increase parent awareness regarding the importance of their child's care.

G. Administrative

1+ 2 3 All staff have access to licensing requirements. (All)

Rationale: Licensing requirements are the minimum standard of care; in order for staff to improve practices and build quality, they need to know the starting point.

1+ 2 3 The director evaluates staff in writing at least once a year. (All)

Rationale: No matter the size or type of business, your program and staff can benefit from regular employee performance evaluations. Evaluations can be used to clearly

communicate expectations, document and improve performance, recognize accomplishments, and develop and motivate staff.

2 3 The program has and follows a salary scale with increments based on job title, level of education, credentials, and years of early childhood experience. (2 and 3 star)

Rationale: Research shows that well educated and compensated teachers and providers are key elements to early childhood program quality and outcomes for children. The child care field is plagued with high teacher turnover rate and low wages are part of the problem. The level of education and training attained by a child care provider is one of the strongest predictors for the provider's ability to offer high quality care, yet most child care teachers and providers earn poverty-level wages. Improved services for children require better compensation for the child care workforce.

2 3

A policy and procedure manual that includes job duties and responsibilities for all staff is maintained on site. (2 and 3 star)

Rationale: A policy and procedure manual specifically communicates the policies and procedures that govern the operation of the program, helps a business clarify the tasks and systems as well as the people designated to carry out the organization's mission.

2 3 A minimum of two staff meetings are conducted each year. (2 and 3 star)

Rationale: Meetings are the glue that holds the center together and serve as a way to communicate information, make and relay decisions, build teams, identify and resolve problems.

H. Master Teacher

2 3 There must be a staff person who meets master teacher qualifications for every 30 children of the licensed capacity. During the second and subsequent years of star status, there must be a master teacher for every 20 children of the licensed capacity. (2 and 3 star) In school age programs or programs where the *majority* of children are school-age, there must be a staff person who meets master teacher qualifications for every 40 children of the licensed capacity. See clarification note 5.

1+ 2 3

Master teachers must be employed and on-site at the facility on a full-time basis and meet and maintain one of the qualifications listed: (2 and 3 star)

- A. an occupational child care competency certificate for a master teacher or lead teacher through an Oklahoma technology center and three months of satisfactory full-time experience in a licensed or legally exempt child care setting;
- B. a current Child Development Associate (CDA) or Certified Childcare Professional (CCP) credential;
- C. Certificate of Mastery in early childhood education or child development from an accredited Oklahoma college or university;
- D. 30 credit hours from an accredited college or university including 12 credit hours in early childhood education, child development or other coursework that supports working with children.
- E. a four year degree from an accredited college or university with six college credit hours in early childhood education, child development, or coursework that supports working with children.
- F. a two- or four-year degree from an accredited college or university in early childhood education or child development.
- G. A valid teaching certificate in early childhood education from the Oklahoma State Department of Education.

In centers licensed as school-age programs or programs where *the majority* of children are school-age, the master teacher must be employed and on-site at least 50% of the weekly operating hours. The master teacher must meet and maintain either:

H. one of the qualifications above (A - G), however a degree or coursework may also be in elementary education, recreation, or other coursework that supports working with children, families, and the community.

I. 120 clock hours of school-age related training within the last five years, one year of full-time experience in a licensed school-age child care program or legally exempt school-age child care program, and a minimum score of 5.0 on the School-Age Environment Rating Scale in a classroom where the master teacher is the lead teacher. In order to keep master teacher status via this option, staff must maintain 120 clock hours of school-age related training on an ongoing basis, and every two years receive a minimum score of 5.0 on the School-Age Environment Rating Scale.

I. Accreditation

To qualify for a three star center, the facility must meet all of the two star criteria listed above AND

3 Have current accreditation by one of these agencies:

Association of Christian Schools International's Preschool Accreditation (ACSI) Council on Accreditation (COA) National Accreditation Commission for Early Care and Education (NAC) National Association for Education of Young Children (NAEYC) National Early Childhood Program Accreditation (NECPA)

Notes for Clarification

- 1. Numerous, Repeated, Serious
 - A. <u>Numerous non-compliance</u> is any monitoring visit with six or more items documented as non-compliant on the monitoring report for a facility with a licensed capacity of less than 60 or seven or more items for a facility with a licensed capacity of 60 or more; for Family Child Care Homes it is any visit with five or more areas of non-compliance. Each numbered item on the monitoring report that has been marked as non-compliant is counted once even though there may be more than one non-compliance included in that item.
 - B. <u>Repeated non-compliance</u> is three or more documented incidents of noncompliance with the same requirement within the last 12 months. For missing immunizations to be considered a repeat non-compliance, they must be regarding the same child.
 - C. <u>Serious non-compliance*</u> is a non-compliance with licensing requirements that exposes children to conditions that present an imminent risk of harm. Some examples of serious non-compliance are violations of requirements for: Staff-child ratio; supervision of children; sleep position; prohibited disciplinary actions; licensed capacity; use of passenger restraints; water activities; pools and other water hazards; multiple hazards; weapons; reporting child abuse; prohibited access to children by a person with a criminal record or health or behavior risk or failure to obtain background investigations; administering medication to children; room temperature; heat sources and loss of any utility service; compliance file and/or posting; cardiopulmonary resuscitation and first aid training; liability insurance; or vehicle liability insurance.

A reduction in your star certification may occur when violations are not corrected in the agreed upon time frame, the facility has serious non-compliance with licensing requirements; a serious incident occurs resulting in injury or imminent risk of injury to a child; or an Emergency Order or notice of proposed denial or revocation of license is issued.

Repeated, and/or Serious licensing violations may prevent a facility from being approved for a higher star level.

2. Director Training

Director: For initial approval, the director must have documentation of 30 hours of formal training within the last 12 months. For subsequent years of star certification and years of employment, the director must have 30 clock hours of training each employment year. **Reading does not count for stars training.**

If a new director is hired, the director must have documentation of 30 hours of training within the last 12 months prior to employment. If the new director does not have the 30 hours of training, the facility is required to submit a written plan to licensing staff for correcting the violation within 90 days of the new director's hire date.

Only six hours of in-service training (videos, on-site training) may be counted each year.

3. Interest Centers

Research indicates that children who play learn to regulate their own emotions and ideas, take more initiative, engage in higher level thinking, and develop an understanding of symbolic relationships that are a precursor to reading and mathematical thinking. Interest centers are thoughtfully designed/planned areas of space that are designated for certain activities - like or similar toys, materials, equipment are displayed and readily available.

Interest Center Basics:

- well defined: areas can be separated with low shelves; partial walls, rugs, etc.
- have a basic supply of materials organized so that children can use them effectively
- have an adequate number of play slots with no more than 3 to 4 children per center area.
- should be developmentally appropriate
- situated in such a way to afford visual supervision
- should be changed on a regular basis
- labeled with words and or pictures.

Dramatic play - *helps* children understand themselves and others; allows them to work out feelings, and practice language and social skills.

Manipulative – allows children to test problem solving, practice eye-hand coordination.

Blocks - building with blocks gives children the opportunity to think, plan and solve problems.

Art - express feeling and ideas, fosters imagination and creativity, improve selfimage and provides practice for fine motor skills.

Book - language is enhanced; reading readiness skills are learned and practiced, children learn to tell stories and manipulate materials.

Science/Nature - Science knowledge is developed through experiences with real animals, plants and objects in the home, classroom and the environment. A science or nature center provides tools and materials for children to explore the world and how it works. By nurturing this sense of wonder, we help children to become scientific thinkers.

Math - Mathematics helps young children make sense of the world around them and understand their physical world. Children are inclined to make comparisons, notice similarities and differences in objects, and group their toys and materials. This ability to organize information into categories, quantify data, and solve problems helps children to learn about time, space and numbers.

4. Staff

At initial application, training may be counted if training was obtained within the last 12 months or within the staff's employment year. After initial approval for certification, the training criteria must be met within staff's employment year. Staff may count a total of six (6) hours of in-service training each year. **Reading does not count for star training.**

5. Master Teacher

The number of master teachers needed is based on capacity. School age children may be deducted from the total capacity if the majority of children in care are younger than five years of age. For example:

Center's capacity is 55 minus <u>- 25</u> school age slot 30 capacity = 1 master teacher the first year of two star

One master teacher would be needed when first applying for 2 star to meet the 1:30. After utilizing 12 months of two star status, there must be a master teacher for every 20 children of the licensed capacity.

A person is not counted as a master teacher or qualified caregiver in more than one facility or considered a master teacher in one facility and a director of another facility unless the facilities are programs that do not operate concurrently at any given time. For an exception to this rule to be considered, a written request must be submitted by the provider and approved by the stars program manager or designee.

The director is not counted as a master teacher in centers licensed for more than 30 children. The director may only be counted as a master teacher if the licensed capacity minus school-age children is 30 or less.

Centers licensed as school-age programs or programs where the majority of children are school-age must have a master teacher for every 40 children of the licensed capacity.

The director may be counted as a master teacher in centers licensed as school-age programs or programs where the majority of children are school-age.

STARS CRITERIA FAMILY and LARGE FAMILY CHILD CARE HOMES

One star A facility automatically receives a **one star** rating when a license (6 month permit, license, provisional license) is issued.

In order to receive a higher star rating, the owner of a family child care home has to apply for and submit documentation showing they meet the criteria.

One star plus 1+ All 1+ star criteria must be met.

Two star 1+ 2 All 1+ and 2 star criteria must be met met.

(Another way a facility may qualify for **two star** is by earning and maintaining accreditation with the National Association for Family Child Care [NAFCC]).

Three star 1+ 2 3 All 1+, 2, and 3 star (accreditation) must be met.

Important note: A home may operate on one star plus status for a total of 24 months. At the end of two years, the home must be approved as a two or three star, approved for an extension of time to comply <u>or</u> return to one star status.

A. Licensing status and compliance with Licensing Requirements

- 1+ 2 3 The program has a license, provisional license or permit. (All)
- 1+ 2 3 Home is compliant with licensing requirements. The program must not have numerous, repeated or serious non-compliance with licensing requirements. (All) See clarification note number 1.

Rationale: Meeting and maintaining minimum licensing requirements ensures the basic health and safety of children in care. A foundation of the Reaching for the Stars program is compliance with licensing requirements.

B. Primary Caregiver

1+ 2 3

The primary caregiver must have documentation of 20 clock hours of jobrelated training within the last 12 months or within the caregiver's employment year. (All) See clarification note number 2.

2 1+ 3

The primary caregiver has a written professional development plan. (All)

C. Assistant Caregiver

1+ 2 3 Any assistant caregiver, employed 12 months or more, must have documentation of 20 clock hours of job-related training. (All)

```
The assistant caregiver has a written professional development plan. (All)
```

Rationale: Professional development is ongoing training and a plan to gain the knowledge and skills needed to best serve children and families. Having a written professional development plan helps individuals stay organized, meet training deadlines, plan for and track training needed to renew credentials, and provides a road map to progress in the field of early education.

1+

The primary caregiver has a written job description that defines the assistant's responsibilities for any assistant caregiver. (2 and 3 star)

2 3

The provider evaluates the assistant in writing on an annual basis. (2 and 3 star)

Rationale: A written list of job responsibilities outlines tasks and expectations and establishes staff's role in providin ualit care. Written job responsibilities serve as a starting point for evaluation. Evaluating staff will promote learning, build confidence and develop staff's understandin of themselves and their abilities.

D. Learning Environment

1+ 2 3 A written daily schedule that reflects a balanced program of opportunities for learning, indoor/outdoor play, rest periods and meals is posted and followed. (All)

Rationale: A daily schedule is the basic plan for the day. It helps the day flow better for the caregiver and it builds consistency and routine which allows children to feel secure. A well planned and consistent schedule may minimize behavior problems as children know what to expect and when.

1+ 2 3 Children are read to a minimum of 15 minutes each day. (All)

Rationale: Reading aloud to young children is important because it helps them acquire the information and skills they need to succeed in school and life. Vocabulary (knowing the names for things) begins to develop at birth and reading to children is the single most important activity for building the foundation required for eventual success in reading.

Children have opportunities during the day to access dramatic and manipulative play, blocks, art, and books. (2 and 3 star)

Rationale: Learning is an interactive process and children learn through play. The environment in which children play and learn should provide them with opportunities to e plore and interact with a variet of activities and materials, and allow for each child's individual temperament, moods, and development. See clarification notes number 3.

2 3

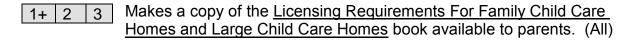
The provider has a plan for transition times. (2 and 3 star)

Rationale: Transition means change. Children experience many changes during their day, such as changes in activity, place, materials, etc. Having plans for positive, fun, transitions provides predictability for children, prepares children to listen, relax, sit down, or move from place to place. Good transitions help children feel secure and can reduce or prevent behavior problems.

E. Parent Involvement

The primary caregiver must provide the following methods of parent communication:

- 1+ 2 3 Has a signed contract on file for each family that includes, but is not limited to policy about hours, fees, payment schedule, vacation and termination. (All)
- 1+ 2 3 Encourages parents to visit any time their children are present, and provides access to all parts of the home used for child care. (All)
- 1+ 2 3 Arranges for and documents a conference at least once per year with each child's parents. hey discuss the child's current progress, accomplishments, challenges, and set goals together. Documentation is kept with the child's records. (All)
- 1+ 2 3 Makes opportunities available for parents to be involved in the program's activities. (All)
- 1+ 2 3 Has information available about common childhood issues and resources that provide services to parents and children and makes referrals as needed. (All)



2 3 Has at least two provider references, including contact information available to parents. References from relatives are not accepted. (2 and 3 star)

Has and uses a system (such as a daily care sheet) for sharing and communicating with parents the happenings, activities, and related issues about their child's physical and emotional state. (2 and 3 star)

Rationale: Parents are a child's first teacher and are the link between the educational setting and home. A strong connection between child care providers and parents is critical for building a positive environment for young children, allowing children to feel more secure, confident and self assured. In addition, high quality of parent involvement reduces the number of complaints made. Everyone, but especially children, benefits when providers and parents work together.

F. Program Evaluation

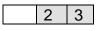
1+ 2 3

Complete health and safety checklists for both indoor and outdoor spaces annually. (All)

1+ 2 3

Survey parents every two years to identify strengths and weaknesses of the program and evaluate the program's effectiveness in meeting the needs of children and parents. (All)

All methods of program evaluation listed below are completed <u>within one year</u> of receiving two star status. (For example, a home receiving two star status on May 1, 2009, has to complete all program evaluation methods below by May 1, 2010.)



An approved self-assessment tool is completed every two years. (2 and 3 star)

2 3

The program is assessed within 1 year of receiving 2 star status and every three years thereafter using an assessment tool approved by OCCS. (2 star) [This assessment is not required for programs accredited through the National Association for Family Child Care.]

2 3

Program goals are established and updated every two years based on information gathered from the completed health and safety checklists, parent surveys, self assessment, and assessment tool. (2 and 3 star)

2 3

The provider has a written plan for meeting established goals. (2 and 3 star)

Rationale: Taking the time to evaluate your program is universally recognized as one of the key indicators of quality in child care. Evaluating your program helps you identify strengths and weaknesses in your program, grow as a professional, provide a quality environment for the children in your care, and increase parent awareness regarding the importance of their child's care.

G. Primary Caregiver Qualifications

2 3 The primary caregiver must be on-site on a full time basis and meet and maintain one of the caregiver qualifications listed: (2 and 3 star)

- A. an occupational child care competency certificate for a master teacher or lead teacher through an Oklahoma technology center and three months of satisfactory full-time experience in a licensed or legally exempt child care setting;
- B. a current Child Development Associate (CDA) or Certified Childcare Professional (CCP) credential;
- C. a Certificate of Mastery in early childhood education or child development from an accredited Oklahoma college or university;
- D. 30 credit hours from an approved college or university including 12 credit hours in early childhood education, child development or other coursework that supports working with children;
- E. a four year degree from an accredited college or university with six college credit hours in early childhood education, child development, or other coursework that supports working with children;
- F. a two- or four-year degree from an accredited college or university in early childhood education or child development.
- G. A valid teaching certificate in early childhood education from the Oklahoma State Department of Education.

Rationale: The level of quality found in child care largely depends on the knowledge and skills of the people who work with children. All children are ready to learn from birth and what care ivers do or don't do can help or hurt a child's success in life. In order to meet children's co nitive, social, emotional and ph sical needs, care ivers need to have a thorough understanding of child development and be able to implement developmentally appropriate practices. See clarification notes number 4.

H. Accreditation

3 A facility must meet all two star criteria **AND** have current accreditation by the National Association for Family Child Care.

Rationale: Accreditation reflects a process of extensive self-study and external review of a program and how it compares to benchmark standards of quality set by the accrediting agency.

Notes for Clarification

- 1. Numerous, Repeated, Serious
 - A. <u>Numerous non-compliance</u> is any monitoring visit with six or more items documented as non-compliant on the monitoring report for a facility with a licensed capacity of less than 60 or seven or more items for a facility with a licensed capacity of 60 or more; for Family Child Care Homes it is any visit with five or more areas of non-compliance. Each numbered item on the monitoring report that has been marked as non-compliant is counted once even though there may be more than one non-compliance included in that item.
 - B. <u>Repeated non-compliance</u> is three or more documented incidents of noncompliance with the same requirement within the last 12 months. For missing immunizations to be considered a repeat non-compliance, they must be regarding the same child.
 - C. <u>Serious non-compliance*</u> is a non-compliance with licensing requirements that exposes children to conditions that present an imminent risk of harm. Some examples of serious non-compliance are violations of requirements for: Staff-child ratio; supervision of children; sleep position; prohibited disciplinary actions; licensed capacity; use of passenger restraints; water activities; pools and other water hazards; multiple hazards; weapons; reporting child abuse; prohibited access to children by a person with a criminal record or health or behavior risk or failure to obtain background investigations; administering medication to children; room temperature; heat sources and loss of any utility service; compliance file and/or posting; cardiopulmonary resuscitation and first aid training; liability insurance; or vehicle liability insurance.

A reduction in your star certification may occur when violations are not corrected in the agreed upon time frame, the facility has serious non-compliance with licensing requirements; a serious incident occurs resulting in injury or imminent risk of injury to a child; or an Emergency Order or notice of proposed denial or revocation of license is issued.

Repeated, and/or Serious licensing violations may prevent a facility from being approved for a higher star level.

2. Primary Caregiver and Assistant

Additional information: At application, the training may be counted if training was obtained within the last months or within the provider's employment year. In subsequent years, the provider and any assistant employed 12 months or more, must have 20 clock hours of training each employment year.

The employment date for the licensed provider is the date of application for a license. Only six hours of in-service training (videos, on-site training) may be counted each year. **Reading does not count for stars training.**

3. Learning Environment

Dramatic play - helps children understand themselves and others; allows them to work out feelings, and practice language and social skills.

- *Manipulative* allows children to test problem solving, practice eye-hand coordination.
- **Blocks** building with blocks gives children the opportunity to think, plan and solve problems.
- *Art* express feeling and ideas, fosters imagination and creativity, improve self image and provides practice for fine motor skills.
- **Book** language is enhanced, reading readiness skills are learned and practiced, children learn to tell stories and manipulate materials.

4. Primary Caregiver

Scholars for Excellence in Child Care provides educational opportunities for child care professionals to earn the credentials or degrees required for the Reaching for the Stars program. Scholars award scholarships to eligible child care professionals to complete coursework in the area of child development or early childhood education, as well as the Child Development Associate (CDA) and Certified Childcare Professional (CCP) Credential Assessment. These scholarships enable child care providers in Oklahoma to improve their skills through education, receive an educational stipend and continue the availability of quality child care in local communities.

For more information, visit <u>http://www.okhighered.org/scholars/</u> or call the Oklahoma State Regents for Higher Education, at 866.343.3881 (toll free) or 405.225.9397.

Tiered Reimbursement Daily Rates

Ages Full-Time Part-Time 0-12 months \$15.50 \$11.00 13-24 months \$15.50 \$11.00 25-48 months \$13.25 \$9.00	ē			
13-24 months\$15.50\$11.0025-48 months\$13.25\$9.00				
25-48 months \$13.25 \$9.00)			
)			
49-72 months \$13.50 \$9.00				
73 months-13 years \$11.25 \$7.00				
One Star-Homes				
Ages Full-Time Part-Time	ۆ			
0-24 months \$14.50 \$10.00)			
25-48 months \$12.25 \$8.00				
49-72 months \$12.25 \$8.00				
73 months-13 years \$10.25 \$6.00				
One Star Plus-Centers				
Ages Full-Time Part-Time	ۆ			
0-12 months \$18.25 \$12.00				
13-24 months \$18.25 \$12.00)			
25-48 months \$16.00 \$11.00)			
49-72 months \$15.00 \$10.00)			
73 months-13 years \$12.75 \$9.00				
One Star Plus-Homes				
Ages Full-Time Part-Time	5			
	、			
0-24 months \$17.25 \$12.00)			
0-24 months\$17.25\$12.0025-48 months\$15.00\$10.00				
)			
25-48 months \$15.00 \$10.00)			
25-48 months\$15.00\$10.0049-72 months\$15.00\$10.00)			
25-48 months\$15.00\$10.0049-72 months\$15.00\$10.0073 months-13 years\$12.75\$9.00)			
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers \$12.75 \$10.00))			
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers \$4000 \$1000 Ages Full-Time Part-Time				
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers \$10.00 \$10.00 Ages Full-Time Part-Time 0-12 months \$24.00 \$14.00)))			
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers \$12.75 \$9.00 Ages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$23.00 \$14.00)))			
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers \$10.00 \$10.00 Ages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$20.50 \$12.00)))))			
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers Xages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$23.00 \$12.00 25-48 months \$20.50 \$12.00 49-72 months \$18.00 \$11.00)))))			
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers Xages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$20.50 \$12.00 49-72 months \$18.00 \$11.00 73 months-13 years \$14.00 \$10.00)))))			
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers Xages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$23.00 \$14.00 25-48 months \$20.50 \$12.00 49-72 months \$18.00 \$11.00 73 months-13 years \$14.00 \$10.00 Two-Star Homes \$14.00 \$10.00				
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers Xages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$20.50 \$12.00 49-72 months \$18.00 \$11.00 73 months-13 years \$14.00 \$10.00 49-72 months \$18.00 \$11.00 73 months-13 years \$14.00 \$10.00 74 months \$14.00 \$10.00 75 months-13 years \$14.00 \$10.00 74 months \$14.00 \$10.00 75 months-13 years \$14.00 \$10.00 78 months-13 years \$14.00 \$10.00 70 months \$10.00 \$10.00 \$10.00 70 months \$10.00 \$10.00 \$10.00 \$				
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers Ages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$23.00 \$14.00 25-48 months \$20.50 \$12.00 49-72 months \$18.00 \$11.00 73 months-13 years \$14.00 \$10.00 Two-Star Homes \$20.50 \$12.00 Ages Full-Time Part-Time 0-24 months \$20.00 \$13.00				
25-48 months \$15.00 \$10.00 49-72 months \$15.00 \$10.00 73 months-13 years \$12.75 \$9.00 Two Stars-Centers Xages Full-Time Part-Time 0-12 months \$24.00 \$14.00 13-24 months \$23.00 \$14.00 25-48 months \$20.50 \$12.00 49-72 months \$18.00 \$11.00 73 months-13 years \$14.00 \$10.00 74 months \$20.50 \$11.00 75 months-13 years \$14.00 \$10.00 74 months \$20.00 \$13.00 25-48 months \$19.00 \$11.00				

Ages	Full-Time	Part-Time		
0-12 months	\$35.00	\$21.00		
13-24 months	\$32.75	\$19.00		
25-48 months	\$27.75	\$17.00		
49-72 months	\$22.50	\$15.00		
73 months-13 years	\$18.25	\$12.00		
Three-Star Homes				
Ages	Full-Time	Part-Time		
0-24 months	\$27.75	\$19.00		
25-48 months	\$23.75	\$16.00		
49-72 months	\$23.75	\$19.00		
73 months-13 years	\$18.25	\$12.00		