Meeting to Review Measures for the 2028 Home and Community-Based Services (HCBS) Quality Measure Set
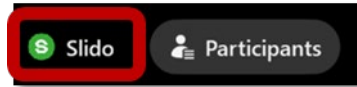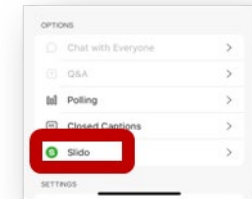
April 9, 2025
Day 2

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Welcome and Review Day 1

Workgroup Members Roll Call

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2028 HCBS Quality Measure Set Review Workgroup *(1/2)*

Name	Organizational Affiliation
Co-Chair: Laney Bruner-Canhoto, PhD *Nominated by MassHealth Executive Office of Health and Human Services*	Massachusetts Department of Developmental Services
Co-Chair: ShaRhonda Sly, MSW	Ohio Department of Medicaid
Joseph Caldwell, PhD	Brandeis University Lurie Institute for Disability Policy
Eric Carlson, JD	Justice in Aging
Lorin Chevalier *Nominated by TEAM Public Choices*	TEAM Public Choices
Carolyn Foster, MD *Nominated by American Academy of Pediatrics*	Northwestern University Ann & Robert H. Lurie Children's Hospital of Chicago
Tara Giberga, MBA, CPHQ *Nominated by Pennsylvania Department of Human Services*	Pennsylvania Department of Human Services, Office of Developmental Programs
Dennis Heaphy, DMin, MPH, MEd, MDiv	Disability Policy Consortium
Sarah Hoerle, MSW	Colorado Department of Health Care Policy and Financing
Heleena Hufnagel, MBA	Health Care Authority of Washington
Misty Jenkins, MA *Nominated by Mississippi Division of Medicaid*	Mississippi Division of Medicaid
Raina Josberger, MS	New York State Department of Health

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2028 HCBS Quality Measure Set Review Workgroup *(2/2)*

Name	Organizational Affiliation
Marci Kramer, MHA *Nominated by AmeriHealth Caritas*	AmeriHealth Caritas
Cathy Lerza	Kentucky Division of Developmental and Intellectual Disabilities
Eric Levey, MD *Nominated by American Academy of Pediatrics*	Health Services for Children with Special Needs
Morgan Loughmiller *Nominated by Kansas Department of Aging and Disability Services*	Kansas Department for Aging and Disability Services
Joseph Macbeth	National Alliance for Direct Support Professionals
Deborah Paone, DrPh	Special Needs Plan Alliance
Delandran Pillay, MPA	California Department of Health Care Services
Jason Rachel, PhD	Virginia Department of Medical Assistance Services
Dawn Rudolph, MSEd	Wyoming Institute for Disabilities at the University of Wyoming
Damon Terzaghi, MS	National Association for Home Care & Hospice
Renata Ticha, PhD	University of Minnesota Institute on Community Integration
Brent Watkins, MBA	Oregon Department of Human Services, Office of Developmental Disabilities Services
Amanda Yanez, MPA	Division of TennCare – LTSS (Tennessee)

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Measure Discussion and Voting - Day 2

Domain: Community Inclusion[1]

Measure Suggested for Removal

1. NCI-AD: Percentage of People Who Are Able to See or Talk To Their Friends and Family When They Want To

Measures Suggested for Addition

1. RTC/OM: Experiences Seeking Employment
2. RTC/OM: Experiences Using Transportation
3. RTC/OM: Job Experiences
4. RTC/OM: Meaningful Activity
5. RTC/OM: Social Connectedness

[1] Community Inclusion includes measures of employment, non-medical transportation, social connectedness and relationships, and community participation.
NCI-AD = National Core Indicators-Aging and Disability; RTC/OM = Research and Training Center on HCBS Outcome Measurement.

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Removal #1: NCI-AD: Percentage of People Who Are Able to See or Talk to Their Friends and Family When They Want To

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: Are you able to see or talk to your friends and family (who do not live with you) when you want to?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The individual who suggested this measure indicated that although interaction with friends and family is an element of community inclusion and integration for individuals receiving HCBS, removal of this measure from the HCBS Quality Measure Set would not create a meaningful gap because the measure assesses factors that are outside the direct influence of the Medicaid HCBS program and providers.
Is there another related measure in the HCBS Quality Measure Set?	No
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes, Always" or "Chooses Not To" to the question.

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Workgroup Member Discussion

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Addition #1: RTC/OM: Experiences Seeking Employment

Description	The *Experiences Seeking Employment* measure focuses on the experiences of participants who are looking for work. RTC/OM measures in the employment domain focus on the degree to which a person's current employment experiences are of high quality and meet their personal needs. Both unemployed and employed HCBS recipients are administered the *Experiences Seeking Employment* measure and are asked about their desires related to work and attempts at obtaining a job, along with the barriers they have encountered seeking employment. A participant's composite score on the measure is derived from a combined total score across 13 questions on the survey. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) - University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services.[1]
Numerator	Number of survey respondents with a score in the interquartile range of 9-26 (out of a total range of 0-35).
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

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Addition #2: RTC/OM: Experiences Using Transportation

Description	The *Experiences Using Transportation* measure is designed to measure the degree that the transportation to which a respondent has access meets their needs and preferences. The questions that make up the composite focus on the availability of the transportation the person prefers to utilize and most often use, its quality, the barriers the respondent might face using transportation, and the extent to which the individual feels safe when using it. In addition, items assess the individual's judgment as to the affordability of the transportation to which they have access, its accessibility, and the extent to which the transportation support they have available is meeting their needs. A participant's composite score on the measure is derived from a combined total score across 13 questions on the survey. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) - University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services.[1]
Numerator	Number of survey respondents with a score in the interquartile range of 10-29 (out of a total range of 0-39).
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

Addition #3: RTC/OM: Job Experiences

Description	The *Job Experiences* measure focuses on the experiences of participants who work. Beyond tracking type of employment, hours worked, and wages, the questions that make up this measure focus in a holistic manner on the experiences an individual has while on the job, including job-related supports, opportunities for advancement, and relationship with both co-workers and customers. For employed HCBS recipients, the *Job Experiences* composite measure measures various aspects of their employment experience, and whether those aspects meet their personal needs. A participant's composite score on the measure is derived from a combined total score across 13 questions on the survey. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) - University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services. [1]
Numerator	Number of survey respondents with a score in the interquartile range of 10-30 (out of a total range of 0-40).
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

Addition #4: RTC/OM: Meaningful Activity

Description	The *Meaningful Activity* measure includes items related to six general categories of meaningful activities: everyday life tasks, social activities, leisure/relaxing activities, physical exercise, educational activities, and professional activities. The questions that make up the composite focus on determining the degree to which respondents have the opportunity to engage in community activities that they value to the extent that meets their needs and preferences. The questions also measure their experiences when taking part in these activities. For each type of activity category included in this measure, respondents are asked: if the type of activity is meaningful to them; if they take part in this type of activity enough to meet their needs/desires; if they recently enjoyed engaging in this type of activity; and finally, if they receive enough support to take part in activities to the extent they desire. The measure is derived from the combined total score across the 26 questions on the survey that cover a wide variety of activities. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) - University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services. [1]
Numerator	Number of survey respondents with a score in the interquartile range of 20-58 (out of a total range of 0-78).
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

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Addition #5: RTC/OM: Social Connectedness

Description	The *Social Connectedness* measure assesses participation in the community and the respondent's relationships with family members, friends, and others. Items address: • The quality of these relationships and the degree of reciprocity that exists within them • The respondent's connection with the community • The extent to which the respondent feels connected to others in their community • The social supports they have available • Areas in which social support is reciprocated when needed in the respondent's personal life, as well as opportunities to provide it to others • The extent to which services and supports are assisting HCBS recipients in being and staying socially connected A participant's composite score on the measure is derived from a combined total score across 14 questions on the survey. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) - University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services. [1]
Numerator	Number of survey respondents with a score in the interquartile range of 10-30 (out of a total range of 0-40).
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

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Workgroup Member Discussion

Opportunity for Public Comment

Vote on Measures

Removals: Measure Vote #1

Should the *NCI-AD: Percentage of People Who Are Able To See or Talk To Their Friends and Family When They Want To* **measure be removed from the HCBS Quality Measure Set?**

- Yes, I recommend removing the measure from the HCBS Quality Measure Set.
- No, I do not recommend removing the measure from the HCBS Quality Measure Set.

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Additions: Measure Vote #1

Should the *RTC/OM: Experiences Seeking Employment* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**
- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

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Additions: Measure Vote #2

Should the *RTC/OM: Experiences Using Transportation* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**

- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

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Additions: Measure Vote #3

Should the *RTC/OM: Job Experiences* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**

- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

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Additions: Measure Vote #4

Should the *RTC/OM: Meaningful Activity* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**

- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

Additions: Measure Vote #5

Should the *RTC/OM: Social Connectedness* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**
- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

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Break

Domain: Access and Resource Allocation

Measures Suggested for Removal

1. NCI-AD: Percentage of Non-English Speaking Participants Who Receive Information About Their Services in the Language They Prefer

2. HCBS CAHPS: Transportation to Medical Appointments Composite Measure

NOTE: No measures in this domain were suggested for addition.

NCI-AD = National Core Indicators-Aging and Disability; HCBS CAHPS = Home and Community-Based Services Consumer Assessment of Healthcare Providers and Systems.

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Removal #1: NCI-AD: Percentage of Non-English Speaking Participants Who Receive Information About Their Services in the Language They Prefer

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: Do you get information about your services in the language you prefer?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The individual who suggested the measure indicated that removing the measure would not leave a gap in the HCBS Quality Measure Set. This measure is specific to NCI-AD. The individual noted that comparable measures from the NCI®-IDD, HCBS CAHPS®, and POM® surveys are not included in the HCBS Quality Measure Set. Therefore, removal of this measure would create more consistency across survey-based measures in the HCBS Quality Measure Set.
Is there another related measure in the HCBS Quality Measure Set?	No
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes" or "All Information" to the question.

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Removal #2: HCBS CAHPS: Transportation to Medical Appointments Composite Measure

Description	*HCBS CAHPS: Transportation to Medical Appointments* is a composite measure derived from top-box[1] scores of questions 59, 61 and 62 on the HCBS CAHPS Survey for Medicaid HCBS participants 18 years of age and older. It is calculated using responses to the three questions.
Measure steward	The Centers for Medicare & Medicaid Services (CMS)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The HCBS Quality Measure Set includes several other measures related to transportation access, so the individual who suggested the measure believes that removing this measure would not result in a gap.
Is there another related measure in the HCBS Quality Measure Set?	No
Data collection method	Survey
Denominator	For each question in the scale, the denominator is the total number of respondents who answered the question.
Numerator	The number of survey respondents who gave the most positive response to each question, such as "Always" to questions 59 and 62, and "Yes" to question 61 on the HCBS CAHPS survey.

[1] The top-box score represents the percentage of respondents who selected the most positive response to the survey question.

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Workgroup Member Discussion

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Opportunity for Public Comment

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Vote on Measures

Removals: Measure Vote #1

Should the *NCI-AD: Percentage of Non-English Speaking Participants Who Receive Information About Their Services in the Language They Prefer* measure be removed from the HCBS Quality Measure Set?

- Yes, I recommend removing the measure from the HCBS Quality Measure Set.
- No, I do not recommend removing the measure from the HCBS Quality Measure Set.

Removals: Measure Vote #2

Should the *HCBS CAHPS: Transportation to Medical Appointments Composite Measure* be removed from the HCBS Quality Measure Set?

- **Yes, I recommend removing the measure from the HCBS Quality Measure Set.**
- **No, I do not recommend removing the measure from the HCBS Quality Measure Set.**

Domain: Holistic Health and Functioning

Measures Suggested for Removal

1. NCI-AD: Percentage of People With Concerns About Falling Who Had Someone Work With Them to Reduce Risk of Falls
2. NCI-AD: Percentage of People Who Know How to Manage Their Chronic Conditions
3. MLTSS: Plan All-Cause Readmission (HEDIS)

Measures Suggested for Addition

1. NCI-AD: Percentage of People Who Have Access to Mental Health Services if They Want Them
2. NCI-AD: Percentage of People Who Can Get an Appointment to See or Talk to Their Primary Care Doctor When They Need To
3. NCI-AD: Percentage of People Who Have Needed Assistive Equipment and Devices

NCI-AD = National Core Indicators-Aging and Disability; MLTSS = Managed Long-Term Services and Supports.

Removal #1: NCI-AD: Percentage of People With Concerns About Falling Who Had Someone Work With Them to Reduce Risk of Falls

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: Has somebody talked to you or worked with you to reduce your risk of falling or being unstable? This could be anyone - a professional, a family member, or a friend.
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The individual who suggested this measure indicated that removing the measure would not leave a gap in the HCBS Quality Measure Set. The individual noted that comparable measures from the NCI®-IDD, HCBS CAHPS®, and POM® surveys are not included in the HCBS Quality Measure Set. Therefore, removal of this measure creates more consistency across survey-based measures in the HCBS Quality Measure Set.
Is there another related measure in the HCBS Quality Measure Set?	MLTSS-5: Screening, Risk Assessment, and Plan of Care to Prevent Future Falls
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes" to the question.

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Removal #2: NCI-AD: Percentage of People Who Know How to Manage Their Chronic Conditions

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: If you have one or more chronic conditions, do you know how to manage them?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The individual who suggested this measure indicated that removing the measure would not leave a gap in the HCBS Quality Measure Set. The individual noted that comparable measures from the NCI®-IDD, HCBS CAHPS®, and POM® surveys are not included in the HCBS Quality Measure Set. Therefore, removal of this measure would create more consistency across survey-based measures in the HCBS Quality Measure Set.
Is there another related measure in the HCBS Quality Measure Set?	No
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes" to the question.

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Description	The percentage of acute inpatient and observation stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days after discharge for Medicare, Medicaid, and dually eligible beneficiaries and the predicted probability of an acute readmission.
Measure steward	National Committee for Quality Assurance (NCQA)
Measure type	Process
If the measure is removed, does it leave a gap?	Response 1: The first individual who suggested this measure shared that removing this measure would not leave a gap in the HCBS Quality Measure Set. They suggested that there are other measures that are more meaningful and easier to understand by Medicaid recipients relating to getting needed care. They also suggested that the other long-term services and supports (LTSS) measures address the role that HCBS programs and providers have in trying to reduce readmissions. Response 2: The second individual who suggested this measure highlighted that CMS annually adjusts the rate and desired values for this measure by excluding programs with enrollments of less than 500. Programs with between 500 and 1000 enrollees with measure score reliability of less than 0.7 are also excluded. While the measure is continually adjusted, plans' intervention strategies often require several years before demonstrating improvements, creating a disconnect between plans' efforts to improve readmission rates, and how they are being assessed. Additionally, given the complexity of the weighting formula used to calculate this measure, it is difficult for the general public to use this measure to evaluate the quality of plans or programs. Additionally, there is no parallel measure for assessing fee-for-service LTSS programs. Therefore, the individual does not believe that removing this measure would create a gap in the HCBS Quality Measure Set.

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Is there another related measure in the HCBS Quality Measure Set?	No
Data collection method	Administrative
Denominator	Acute inpatient and observation stay discharges among the eligible population on or between January 1 and December 1 of the measurement year.
Numerator	The percentage of acute inpatient or observation stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days, using the following formula to control for differences in the case mix of patients across different contracts. For any given contract, their case-mix adjusted readmission rate relative to the national average is the observed readmission rate for that contract divided by the expected readmission rate for the contract. This ratio is then multiplied by the national average observed rate. To calculate the observed rate and expected rate for the contract, the following formulas are used: • The observed readmission rate equals the sum of the count of 30-day readmissions • And divided by the sum of the count of index stays • The expected readmission rate equals the sum of the average adjusted probabilities • And weighted by the percentage of index stays in each age band.

Note: There are multiple versions of the Plan All-Cause Readmission measure used in Medicaid and Medicare programs. The methodology described in this slide is taken from the MLTSS: Plan All-Cause Readmission summary in CMIT (CMIT ID 561) available at Centers for Medicare and Medicaid Services Measures Inventory Tool.

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Workgroup Member Discussion

Addition #1: NCI-AD: Percentage of People Who Have Access to Mental Health Services if They Want Them

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: Do you have access to mental health services if you want to use them?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes" to the question.
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool.

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Addition #2: NCI-AD: Percentage of People Who Can Get an Appointment to See or Talk to Their Primary Care Doctor When They Need To

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: Can you get an appointment to see or talk to your primary care doctor when you need to?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes" to the question.
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool.

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Addition #3: NCI-AD: Percentage of People Who Have Needed Assistive Equipment and Devices

Description	Nine single-item measures in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: For each item, please tell me if you have the equipment and need a new one, or if it works okay. If you do not have the equipment, please tell me if you need it. • Types of equipment include wheelchair, scooter, walker, hearing aids, glasses, personal emergency response system, oxygen machine, other assistive technology, and some other equipment
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
Data collection method	Survey
Denominator	For each device, the number of respondents who answered the questions about that device on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	For each device, the number of respondents who report that they need and have the equipment.
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool.

Workgroup Member Discussion

Opportunity for Public Comment

Vote on Measures

Removals: Measure Vote #1

Should the *NCI-AD: Percentage of People With Concerns About Falling Who Had Someone Work With Them to Reduce Risk of Falls* measure be removed from the HCBS Quality Measure Set?

- Yes, I recommend removing the measure from the HCBS Quality Measure Set.
- No, I do not recommend removing the measure from the HCBS Quality Measure Set.

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Removals: Measure Vote #2

Should the *NCI-AD: Percentage of People who Know How to Manage Their Chronic Conditions* measure be removed from the HCBS Quality Measure Set?

- **Yes, I recommend removing the measure from the HCBS Quality Measure Set.**
- **No, I do not recommend removing the measure from the HCBS Quality Measure Set.**

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Removals: Measure Vote #3

Should the *MLTSS: Plan All-Cause Readmission* measure be removed from the HCBS Quality Measure Set?

- Yes, I recommend removing the measure from the HCBS Quality Measure Set.
- No, I do not recommend removing the measure from the HCBS Quality Measure Set.

Additions: Measure Vote #1

Should the *NCI-AD: Percentage of People Who Have Access to Mental Health Services if They Want Them* measure be added to the HCBS Quality Measure Set?

- Yes, I recommend adding the measure to the HCBS Quality Measure Set.
- No, I do not recommend adding the measure to the HCBS Quality Measure Set.

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Additions: Measure Vote #2

Should the *NCI-AD: Percentage of People Who Can Get an Appointment to See or Talk to Their Primary Care Doctor When They Need To* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**
- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

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Additions: Measure Vote #3

Should the *NCI-AD: Percentage of People Who Have Needed Assistive Equipment and Devices* measure be added to the HCBS Quality Measure Set?

- Yes, I recommend adding the measure to the HCBS Quality Measure Set.
- No, I do not recommend adding the measure to the HCBS Quality Measure Set.

Break

Domain: Human and Legal Rights

Measures Suggested for Removal

1. NCI-AD: Percentage of People Who Are Ever Worried for the Security of Their Personal Belongings
2. NCI-AD: Percentage of People Who Feel Safe Around Their Support Staff
3. NCI-AD: Percentage of People Whose Money Was Taken or Used Without Their Permission in the Last 12 Months

Measures Suggested for Addition

1. NCI-AD: Percentage of People in Group Settings Who Always Have Access to Food
2. RTC/OM: Feelings of Safety Around Others
3. RTC/OM: Freedom from Experiences of Abuse and Neglect
4. RTC/OM: Knowledge of Abuse and Neglect and How to Report It

NCI-AD = National Core Indicators-Aging and Disability; RTC/OM = Research and Training Center on HCBS Outcome Measurement.

Removal #1: NCI-AD: Percentage of People Who Are Ever Worried for the Security of Their Personal Belongings

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: Are you ever worried for the security of your personal belongings?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The individual who suggested the measure indicated that removing the measure would not leave a gap in the HCBS Quality Measure Set. This measure is specific to NCI-AD. The individual noted that comparable measures from the NCI®-IDD, HCBS CAHPS®, and POM® surveys are not included in the HCBS Quality Measure Set. Therefore, removal of this measure would create more consistency across survey-based measures in the HCBS Quality Measure Set.
Is there another related measure in the HCBS Quality Measure Set?	No
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes, At Least Sometimes" to the question (lower rates are better).

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Removal #2: NCI-AD: Percentage of People Who Feel Safe Around Their Support Staff

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: Do you feel safe around the people who are paid to help you?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The individual who suggested the measure indicated that removing the measure would not leave a gap in the HCBS Quality Measure Set. The individual noted that no measures pertaining to health, safety, and welfare from the NCI®-IDD survey are included within the HCBS Quality Measure Set. Removing this measure would improve consistency across experience of care indicators that are used for state-to-state comparisons.
Is there another related measure in the HCBS Quality Measure Set?	• HCBS CAHPS: Physical Safety • HCBS CAHPS: Personal Safety and Respect
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes, All Paid Support Workers, Always or Almost Always."

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Removal #3: NCI-AD: Percentage of People Whose Money Was Taken or Used Without Their Permission in the Last 12 Months

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: In the last 12 months, has anyone used or taken your money without your permission?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
If the measure is removed, does it leave a gap?	The individual who suggested the measure indicated that removing the measure would not leave a gap in the HCBS Quality Measure Set. The individual noted that there are no comparable measures from the NCI®-IDD and POM® surveys. Therefore, removal of this measure would create more consistency across survey-based measures in the set.
Is there another related measure in the HCBS Quality Measure Set?	• HCBS CAHPS: Personal Safety and Respect (Q65)
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes" to the question.

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Workgroup Member Discussion

Addition #1: NCI-AD: Percentage of People in Group Settings Who Always Have Access to Food

Description	Single-item measure in the NCI-AD Adult Consumer Survey for people with physical disabilities and/or older adults who receive at least one service other than case management. • Question: If you get hungry, can you get something to eat or grab a snack any time you want to?
Measure steward	ADvancing States, Human Services Research Institute (HSRI)
Measure type	Outcome
Data collection method	Survey
Denominator	The number of respondents who answered the question on the NCI-AD Adult Consumer Survey and meet all survey eligibility requirements.
Numerator	The number of respondents who report "Yes" to the question.
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool.

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Addition #2: RTC/OM: Feelings of Safety Around Others

Description	The *Feelings of Safety Around Others* measure assesses whether a participant feels safe with different people in their life and if they receive enough support to take care of their needs. A participant's composite score on the measure is derived from a combined total score across the six questions on the survey. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) – University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services. [1]
Numerator	Number of survey respondents with a score in the interquartile range of 5-13 (out of a total range of 0-18).
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

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Addition #3: RTC/OM: Freedom from Experiences of Abuse and Neglect

Description	The Freedom from *Experiences of Abuse and Neglect* measure is one of two measures in the RTC/OM instrument focused on abuse and neglect. This measure assesses a person's direct experiences of abuse and neglect within the past year. The composite score is derived from a combination of fifteen questions. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) – University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services. [1]
Numerator	Number of survey respondents who obtained the top box score of 30, indicating that the respondent has not experienced any abuse or neglect within the past year.
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

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Addition #4: RTC/OM: Knowledge of Abuse and Neglect and How to Report It

Description	The *Knowledge of Abuse and Neglect and How to Report It* measure is one of two measures in the RTC/OM survey focused on abuse and neglect. This measure assesses whether a participant knows what abuse or neglect is, and how to officially report the abuse or neglect if they experience it. A participant's score is derived from a combined total score across six questions on the survey. The measure questions and scoring methodology are in the Measure Information Sheet.
Measure steward	Institute on Community Integration (ICI) – University of Minnesota, Twin Cities
Measure type	Outcome
Data collection method	Survey
Denominator	Adults 18 years of age or older who are currently receiving HCBS or HCBS-like services. [1]
Numerator	Number of survey respondents with a score in the interquartile range of 4-10 (out of a total range of 0-14).
Use in other federal programs	No other programs listed in CMS's Measure Inventory Tool or reported by the measure steward.

[1] HCBS-like services are defined by the measure stewards as those that resemble services covered by federal HCBS waivers but are not directly funded through a section 1915(c) waiver. This includes Medicaid state plan services as well as non-Medicaid services such as Older Americans Act (OAA) services, which may be funded by the state.

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Workgroup Member Discussion

Opportunity for Public Comment

Vote on Measures

Removals: Measure Vote #1

Should the *NCI-AD: Percentage of People Who Are Ever Worried for the Security of Their Personal Belongings* measure be removed from the HCBS Quality Measure Set?

- **Yes, I recommend removing the measure from the HCBS Quality Measure Set.**
- **No, I do not recommend removing the measure from the HCBS Quality Measure Set.**

Removals: Measure Vote #2

Should the *NCI-AD: Percentage of People Who Feel Safe Around Their Support Staff* measure be removed from the HCBS Quality Measure Set?

- **Yes, I recommend removing the measure from the HCBS Quality Measure Set.**
- **No, I do not recommend removing the measure from the HCBS Quality Measure Set.**

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Removals: Measure Vote #3

Should the *NCI-AD: Percentage of People Whose Money Was Taken or Used Without Their Permission in the Last 12 Months* measure be removed from the HCBS Quality Measure Set?

- Yes, I recommend removing the measure from the HCBS Quality Measure Set.
- No, I do not recommend removing the measure from the HCBS Quality Measure Set.

Additions: Measure Vote #1

Should the *NCI-AD: Percentage of People in Group Settings Who Always Have Access to Food* measure be added to the HCBS Quality Measure Set?

- Yes, I recommend adding the measure to the HCBS Quality Measure Set.

- No, I do not recommend adding the measure to the HCBS Quality Measure Set.

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Additions: Measure Vote #2

Should the *RTC/OM: Feelings of Safety Around Others* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**

- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

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Additions: Measure Vote #3

Should the *RTC/OM: Freedom from Experiences of Abuse and Neglect* measure be added to the HCBS Quality Measure Set?

- **Yes, I recommend adding the measure to the HCBS Quality Measure Set.**

- **No, I do not recommend adding the measure to the HCBS Quality Measure Set.**

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Additions: Measure Vote #4

Should the *RTC/OM: Knowledge of Abuse and Neglect and How to Report It* measure be added to the HCBS Quality Measure Set?

- Yes, I recommend adding the measure to the HCBS Quality Measure Set.

- No, I do not recommend adding the measure to the HCBS Quality Measure Set.

Gap Areas for the Public Call for Measures for the HCBS Quality Measure Set

Approach

- **The Workgroup will discuss measure gaps in the HCBS Quality Measure Set and identify gap areas to help inform the Call for Measures for future HCBS Quality Measure Set reviews.**

- **We will provide an opportunity for public comment at the end of the discussion.**

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Workgroup Discussion of Gap Areas

- **What are the gap areas in the current HCBS Quality Measure Set that could be addressed by the Public Call for Measures to <u>strengthen and improve</u> the measure set?**

- **Approach: Round robin with Workgroup members in order of the roster used for the roll call**
  - **Mention one gap area or plus-one a gap area mentioned by another Workgroup member**

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Opportunity for Public Comment

Workgroup Reflections and Future Directions

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Recap of Workgroup Recommendations

Next Steps and Wrap-up

Co-Chair Wrap-Up Remarks

ShaRhonda Sly
Ohio Department of Medicaid

Questions

If you have questions about the HCBS Quality Measure Set review process, please email the Mathematica HCBS Quality Measure Review Team at: hcbsqmsreview@mathematica-mpr.com.

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Thank you for participating in the HCBS Quality Measure Set Review!